

Dear Senior Fellows and Friends,

We've had several summer breakfasts since the first experiments in 2006, and we're about to do it again!

On this Wednesday before work, we'll talk with Anne Kelly, an executive whose work improves government. For eight years, Anne served as CEO of the Federal Consulting Group. Some of our agencies have engaged FCG over the years, or we may have attended presentations at the Council for Excellence in Government on topics such as using the American Customer Satisfaction Index to improve service delivery via agency web sites.

Anne will share her experience, ask and answer questions, and tell us what she's doing now - and then we'll go to the office! Seating is limited, so you will need to RSVP "yes" in order to be guaranteed a seat. If the yeses are already at capacity, then please RSVP "maybe" to put yourself on the waiting list, and I'll let you know a few days ahead.

You may arrive any time between 7:30 and 8 a.m. If you're around in August, break out of your routine and join us for a refreshing break. Hope to see you! In any event, best wishes for creativity, relaxation, and renewal this summer.

Regards,  
Kitty Wooley